

PATIENT NOTICE

**Tuesday 11th February 2025**

Dear Patients,

All GP Practices in Blackburn with Darwen are closed on Tuesday 11th February from 1.00pm to 6.30pm for **Protected Learning Time.** This enables practice to provide dedicated training to their staff and to discuss and plan way that will allow them to improve services, meet demand and support the wellbeing of staff.

**For all life-threating medical emergencies please call 999.**

If you feel your request is **urgent** and cannot wait until the following day provisions have been made for urgent triage, please call **111**.

For all **routine** requests for results, appointments, prescriptions, and general queries please call us back when we are open as usual on Friday. All routine call are asked to be made after 10 am to allow us to prioritise the needs of patients with on the day requests for access.

**ALTERNATIVELY, PLEASE COMPLETE AN ONLINE TRIAGE REQUEST VIA OUR WEBSITE OR VIA NHS APP AND WE WILL RESPOND WITHIN 3 WORKING DAYS. IF YOU DO NOT HAVE ACCESS TO THE INTERNET PLEASE CONTACT THE SURGERY TOMORROW.**